



Following is a schedule of fees that will be imposed on suppliers for noncompliance with PLCB requirements for deliveries to its distribution centers (DCs). Questions about fees may be directed to [Cliff McFarland, Director of Supply Chain](mailto:clmcfarlan@pa.gov), at clmcfarlan@pa.gov.

| Appointment Non-Compliance | Fee | Measure | Definition of Requirements Violation |
|-----------------------------------|------------|------------------------|--|
| No Show/No Call | \$500 | Per Occurrence | Carrier does not show up for or call to reschedule or cancel an appointment |
| Late Cancellation | \$500 | Per Occurrence | Carrier cancels appointment less than 48 hours before scheduled appointment |
| Late (Deny) 30 minutes | \$500 | Per Occurrence | Carrier arrives more than 30 minutes after a scheduled appointment and cannot be accommodated. Deny/Accept decision will be made solely at the DC's discretion. |
| Late (Accept) 30 minutes | \$250 | Per Occurrence | Carrier arrives more than 30 minutes after a scheduled appointment and can be accommodated. Deny/Accept decision will be made solely at the DC's discretion. |
| Incorrect Load | \$250 | Per Occurrence | <ol style="list-style-type: none"> 1. Inbound appointment scheduled as a palletized load but product is on slip sheets. 2. Excessive damage, i.e., frozen or tipped 3. Incorrect pallets, i.e., euro or non-standard 4. No labels |
| Incorrect Paperwork | \$250 | Per Occurrence | Carrier has no paperwork at delivery OR presents an inaccurate ASN or BOL |
| Load Non-Compliance | Fee | Measure | Definition of Requirements Violation |
| Non-Conforming Pallets | \$50 | Per Pallet | <ol style="list-style-type: none"> 1. Pallet insufficiently secured with stretch wrap (less than three layers), resulting in instability; 2. Cases are not separated by pallet or slip sheet; 3. Layers with multiple SCCs are not separated by pallet or slip sheet; 4. Pallets are damaged; 5. Incorrect board configuration causes pallets to be unstable in racks; 6. Pallets arrive with incorrect TI-HI, requiring pallet to be re-stacked to proper TI-HI; and/or 7. Fallen cases in the trailer must be re-stacked onto another pallet. |
| Slip Sheet Loads | \$50 | Per Constructed Pallet | <ol style="list-style-type: none"> 1. Any and all slip sheet loads received that need to be converted to pallets 2. No slip sheets underneath the pallet |

Effective date: Feb. 1, 2024

| Case Non-Compliance | Fee | Measure | Definition of Requirements Violation |
|---------------------|------|----------|---|
| Relabeling | \$5 | Per Case | Case labeling is incorrect, illegible, incomplete, not on adjacent sides and/or unable to be scanned, requiring DC relabeling |
| Recouping | \$25 | Per Case | DC salvages and/or recoups saleable product from a damaged inbound case |
| Destruction | \$36 | Per Case | DC disposal of non-salvageable product resulting from inbound damage |

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